

# Precision in IT: Rule-Based Account Targeting

## Case Study



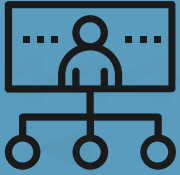
### Industry Insight:

A trailblazer in the IT industry, this American Fortune 500 giant offers an expansive array of computer products and services, from hardware and software to cutting-edge cloud solutions and cybersecurity, shaping the future of technology.

### Strategic Category: Strategic Account Targeting

Chosen for its potential to refine client engagement through data-driven insights, this initiative underscores the company's innovative approach to optimizing IT solutions delivery.





## Core problem:

Faced with the challenge of enhancing lead generation across B2B and B2C segments, our client struggled with the intricacies of rule-based account targeting. The key was to accurately identify and prioritize potential leads through a complex analysis of sales data, trigger events, and urgent needs.

## Strategic Solution:

### Precision Targeting Framework



Our solution, the Precision Targeting Framework, was engineered to navigate the complexities of customer targeting. By establishing objective-centric campaign criteria focused on sales revenue, we ensured targeted strategies were perfectly aligned with market dynamics and customer behavior.

### Insightful Analysis for Informed Decisions



Leveraging iterative, data-driven methodologies, the Precision Targeting Framework offered clarity on sales investments, enhancing decision-making with evolving insights into customer engagement patterns.

### Segment Specific Strategies



Through advanced customer segmentation, our framework precisely targeted potential leads, ensuring each interaction is optimized for maximum sales revenue, distinguishing between direct acquisitions and various channels for comprehensive lead nurturing.

## Impact Delivered:

### Outcomes Delivered:



Lead generation **surged YoY: 96%, QoQ: 13%**; **conversion rates rose YoY: 0.76%, QoQ: 3.92%**, driven by **precision targeting**.

### Strategic Wins:



Sales revenue **escalated YoY: 429%, QoQ: 233%**, **achieving \$659 million** through **data-informed sales strategies** and **optimized resource allocation**.